


















































# Agenda ID: 231

## VIAMED Customer Complaints - VIAMED Customer Complaints

### Issues in VIAMED Customer Complaints - VIAMED Customer Complaints

<a href="#">All</a>	Expand	Issue	Created By	Created On	Currently With	Subject	
 Complete		<a href="#">189555</a>	Sarah Walton	06/07/20	Derek Lamb	Ata Medikal	
 Complete		<a href="#">164268</a>	Derek Lamb	04/02/20	Steve Nixon	Wythenshawe Hospital MHRA Ref: 2019/010/022/401/011	
 Complete		<a href="#">140798</a>	Sarah Walton	21/03/19	Steve Nixon	Care UK St Marys Treatment Centre - ORD96708	
 Complete		<a href="#">140322</a>	Steve Hardaker	14/03/19	Steve Nixon	Returns to Teledyne	
 Complete		<a href="#">134230</a>	Steve Hardaker	13/12/18	Catherine Spence	R-22AV - Customer rejecting a batch of 50 - Date code H8	
 Complete		<a href="#">131819</a>	Derek Lamb	08/11/18	Steve Nixon	MAX-500E Advisory	
 Complete		<a href="#">126098</a>	Steve Nixon	15/08/18	Derek Lamb	Quote QUO05356 and SRS66625 - Seabrook Crisps Ltd.	
 Complete		<a href="#">121076</a>	Kate Griffiths	29/05/18	Derek Lamb	complaint via email	
 Complete		<a href="#">117416</a>	Derek Lamb	04/04/18	Derek Lamb	dsfgdfgdgd	
 Complete		<a href="#">110399</a>	Ryan Swaine	14/12/17	Steve Nixon	Actia CZ - Complaint	
 Complete		<a href="#">110297</a>	Ryan Swaine	13/12/17	Derek Lamb	CCR 152 Actia CZ	
 Complete		<a href="#">105374</a>	Steve Hardaker	13/10/17	Jonathan Connor	CCR150 - SRS66190 to process	
 Complete		<a href="#">102482</a>	Steve Hardaker	07/09/17	Derek Lamb	CCR150 R-30V oxygen sensors leaking gas	
 Complete		<a href="#">102480</a>	Steve Hardaker	07/09/17	Derek Lamb	R-30V oxygen sensors leaking gas	
 Complete		<a href="#">92678</a>	Steve Nixon	11/04/17	Jonathan Connor	Ceratherm 600-3 Serial No. 516-3-0514	
 Complete		<a href="#">92677</a>	Steve Nixon	11/04/17	Derek Lamb	CCN149 Ceratherm 600-3 Serial No. 516-3-0514	

Complete	▼	<a href="#">79583</a>	Derek Lamb,	20/09/16	General	Objective No outstanding Customer Complaints lasting longer than 30Days	
Complete	▼	<a href="#">58670</a>	Derek Lamb	06/05/15	Derek Lamb	customer complaints and the issue system	
Complete	▼	<a href="#">56029</a>	Steve Hardaker	23/01/15	Derek Lamb	Nufer Ceratherm 600-3 Radiant Warmer failure	
Complete	▼	<a href="#">55732</a>	Lisa Leggoe	08/01/15	Steve Nixon	Ministry of Defence - ORD71868/IN136282	
Complete	▼	<a href="#">53439</a>	Steve Hardaker	21/10/14	Steve Nixon	Issues with MX300 Quick Start Guide	
Complete	▼	<a href="#">50819</a>	Derek Lamb	27/06/14	Derek Lamb	Goods out Staffing levels	
Complete	▼	<a href="#">50780</a>	Steve Hardaker	25/06/14	Derek Lamb	Slow order processing - Whipps Cross	
Complete	▼	<a href="#">50770</a>	Lisa Leggoe	24/06/14	Helen Lamb	Thames Medical	
Complete	▼	<a href="#">48666</a>	Ryan Swaine	06/03/14	Steve Nixon	Multigas Sensor - Cime Group	
Complete	▼	<a href="#">48128</a>	Steve Hardaker	10/02/14	Derek Lamb	Cambridge Sensotec - Teledyne delays	
Complete	▼	<a href="#">46739</a>	Steve Hardaker	01/11/13	Jonathan Connor	0131202 jack plugs too big - Siemens Medical at Barnet	
Complete	▼	<a href="#">46147</a>	John Lamb	09/10/13	Derek Lamb	Valeriy Gorbunov / Innerspace	
Complete	▼	<a href="#">46066</a>	Derek Lamb,	07/10/13	Derek Lamb	TEST ISSUE	
Complete	▼	<a href="#">41363</a>	Keith Taylor	13/02/13	Steve Nixon	Butterfly Product Complaint	
Complete	▼	<a href="#">38243</a>	Keith Taylor	17/08/12	Jonathan Connor	Return faulty SpO2 probes on SRS63499	
Complete	▼	<a href="#">33816</a>	Derek Lamb	20/01/12	Derek Lamb	CCn 143 Flowsensor A's	
Complete	▼	<a href="#">33674</a>	Ryan Swaine	16/01/12	Derek Lamb	Complaint - Jikco - 142	
Complete	▼	<a href="#">33457</a>	John Lamb	06/01/12	Steve Nixon	Innerspace order	
Complete	▼	<a href="#">32397</a>	Catrin Hird	21/11/11	Steve Nixon	Butterfly complaint from Keith	
Complete	▼	<a href="#">30490</a>	Lisa Leggoe	24/08/11	Rose Barlow	Tame Biro	
Complete	▼	<a href="#">29418</a>	Ryan Swaine	29/06/11	Derek Lamb	Ar-Gone Analysers	
Complete	▼	<a href="#">28401</a>	Helen Lamb	05/05/11	Jonathan Connor	Meditech sensor warranty error	

Complete	↓	<a href="#">27333</a>	Derek Lamb	16/02/11	Derek Lamb	blender	
Complete	↓	<a href="#">26381</a>	Keith Taylor	15/12/10	Steve Nixon	Flowsensor A	
Complete	↓	<a href="#">20209</a>	Steve Hardaker	13/08/09	Derek Lamb	Ref QIR011 Investigation report into Teledyne sensors with thread issues	
Complete	↓	<a href="#">18693</a>	Lisa Leggoe	02/04/09	Derek Lamb	Alexandra Dalla	
Complete	↓	<a href="#">17778</a>	Michael Green	28/01/09	Steve Nixon	AX / MX sensor cables.	
Complete	↓	<a href="#">17467</a>	Ryan Swaine	12/01/09	Steve Nixon	V1000	
* Live	↓	<a href="#">16410</a>	Derek Lamb	03/10/08		Risk assesment, Microstim DB	
Complete	↓	<a href="#">14633</a>	Steve Nixon	15/05/08		CCN 136	
Complete	↓	<a href="#">14632</a>	Steve Nixon	15/05/08		CCN 134	
Complete	↓	<a href="#">14631</a>	Steve Nixon	15/05/08		CCN 138	
* Live	↓	<a href="#">12956</a>	Derek Lamb	15/01/08		CCN 137	
Complete	↓	<a href="#">530</a>	Catherine Spence, Kelli Akroyd, Ryan Swaine, Steve Hardaker, Steve Nixon,	06/02/06	Steve Hardaker		